For further information or to arrange an informal visit please contact us at the following address:

**THE OLD VICARAGE NURSING HOME**
53 Sketty Park Road, Swansea SA2 9AS

Tel 01792 202100
Fax 01792 207850
Email info@muoldvicaragenursinghome.co.uk
Matron Cheryl Hicks RGN
At The Old Vicarage we aim to provide all our residents with a secure, relaxed and homely environment. We offer 24 hour-nursing care for many different types of disabilities. Our matron leads a team of dedicated nurses and care workers and demands the highest quality of care for all of our residents.

We can accommodate 47 residents in 41 single rooms and 3 twin bedded rooms. Many rooms have en-suite facilities and all the rooms have hand basins. Every room is equipped with a colour television and there is an emergency call system throughout the home. For those who cannot use the stairs there is a passenger lift plus a stairlift between the ground and first floors.

There are two main lounges, two dining rooms and extensive patios and garden areas for all our residents to use. We encourage residents and their families to bring in familiar belongings to personalize their rooms.

Meals are considered to be of crucial importance. Food gives us nourishment, pleasure and a sense of occasion. On admission, your likes, dislikes and special diets will be noted.

We want to create a warm and caring environment for our residents and we encourage family and friends to visit with no restrictions on visiting hours.

**OUR AIMS**

Our aim is to treat people as individuals and as people of worth and to provide our clients with a safe and homely environment in which to live 24 hours a day. We aim to enable our clients to maintain their individuality and support their rights and choice within the home. We endeavour to provide privacy, encourage independence and maintain our client’s dignity and self respect. It is our top priority to provide the highest standards of care at all times.

**SERVICES**

- Permanent and respite Nursing Care for the elderly.
- A professionally run smaller home with a warm and caring atmosphere.
- Your own GP will visit you in the Home. If you are out of area you will be asked to join a local GP practice.
- Optician, dentist, physiotherapist and occupational therapist all visit the Home regularly.
- Chiropodist and hairdresser all visit on request. There is a small charge made for these services.
- There is a regular varied programme of entertainment.
- All laundry will be done for the residents with the exception of dry-cleaning.
- A personal telephone can be installed in your room at your expense.
- A sixteen seater minibus with wheelchair access is available for trips out.
- Religious services by the various denominations are held regularly.

**SUGGESTIONS & COMPLAINTS**

The Home welcomes suggestions and promises to deal with any perceived shortcomings in a positive way. However formal complaints can be made to CSSIW

**South West Region**

**Government Buildings**

**Picton Terrace**

**Carmarthen SA31 3BT**